

## QlikView puts EuroMaint on the fast track to total control

“ Our staff really makes use of QlikView. A controller at one of our units told me that if we were to stop using our QlikView applications, he would start walking around with protest placards. That is the best recommendation you can get. ”

*Karl-Erik Ångbäck, System Developer, EuroMaint*

EuroMaint offers complete maintenance solutions for vehicles in the Swedish rail industry. They develop, produce and deliver technical system services, maintenance and logistics for the supply of materials for all kinds of rail vehicles and their components. The offering also applies to industrial machinery. EuroMaint's main product is a comprehensive maintenance solution – the total service concept.



The foundation for EuroMaint's business activities are safety and quality assurance. The daily challenge is to offer services that guarantee high availability of the customers' vehicles. This is accomplished through customized solutions and complete routines for quality assurance.

### Multiple systems – one analysis tool

EuroMaint uses QlikView to review its operations. Karl-Erik Ångbäck, system developer at EuroMaint, is one of the people responsible for everything running smoothly. “The finance, staff and production systems must work together to enable us to review the workflow and plan our resources,” he explained. “Our production uses approximately 20 different applications for invoicing, vehicle history, maintenance operations and forecasts.”

### Intelligent solutions without specialized competence

The backbone for EuroMaint's business system is the ERP system Movex. QlikView is used for analyzing and reviewing the data in Movex. Previously, EuroMaint used a system that made them more dependent on key people and consultants with special competence when implementing new business reports. “Today, we can do changes and updates by ourselves as the needs arise,” stated Karl-Erik Ångbäck. “With QlikView, we are more flexible regarding the design of reports.”

### Better support for resource planning

Today managers, controllers and resource planners on the different units

## Solution Overview

### EuroMaint

Leading maintenance solution provider for vehicles in the Swedish rail industry

### Industry

Industrial Machinery

### Function

Operations, Finance, HR

### Geography

Sweden

### Challenges

- Review the workflow and synchronize resources across 20 different applications for equipment support delivery
- Remove dependence on IT specialists for custom report development, reducing costs and turnaround times
- Provide an easy to use and intuitive analysis solution

### Solution

EuroMaint deployed QlikView to 15 employees across 3 functional areas. With more than 90 QlikView applications, EuroMaint now analyzes invoicing, vehicle history, maintenance operations, and forecasting – all focused on driving more efficient operations to enable its customers with improved vehicle availability and uptime. With QlikView Server, EuroMaint easily handles the massive amounts of data associated with maintenance operations that is aggregated from more than 20 different applications, including its Movex ERP system.

### Benefits

- Established common dashboard of an integrated view into operations bringing together financial, staffing, and operational data
- Increased flexibility in developing new applications with internal team; no dependence on specialist IT services
- Easy to learn and easy to use solution allows more people to access better information
- Improved customer service delivery with more efficient operations

### Data Source Systems

Application: Lawson (M3),  
20 Other Applications

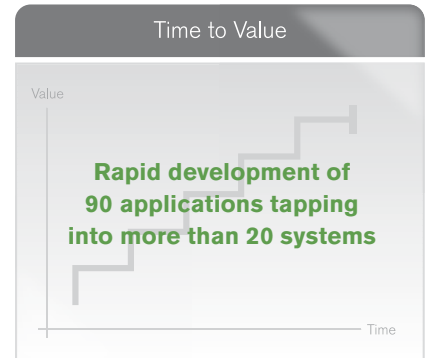


across the country can search and find the answers to most questions themselves thanks to much more flexible reports. Since EuroMaint started using QlikView, Karl-Erik Ångbäck and his colleagues have developed 80–90 different applications. They continue to develop new reports as the needs of the end users change. “Today, the IT department gets a lot fewer ‘panic jobs,’” explained Karl-Erik. “The users find the answers to many more questions on their own now. Because QlikView also makes it easy to find and correct errors in the data sources, the end users contribute to improving the quality of the company data. On top of this, QlikView is both easy to learn and to use and therefore we are less vulnerable to key



people leaving the company,” added Karl-Erik.

The next step for EuroMaint is to further develop the use of QlikView



in its detailed resource planning. The goal is to become more efficient and thereby enable its customers to increase vehicle availability, improve safety and maintain profitability.

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